



RESULTS

- Reduced load on EDW
- Cost reduction by Centralizing one claim system
- Better integration of applications
- Faster workflow by Profit Centers
- Effective tracking of claims

INDUSTRY: Insurance

COUNTRY: United States

TECHNOLOGY ENVIRONMENT

- One Claim
- SQL Server
- Enterprise Data Warehouse

Data Management and Reporting for Insurance Company

Client

- Global leader in insurance services, headquartered in the US.

Business Requirements

- Perform Business Reporting, Identify the KPI's and add to the Centralized data hub.
- Live tracking of information claim information in one claim system
- Identify the reserves to be maintained to fulfill the claims by analyzing the KPI's
- Centralize the claims information in the EDW using SQL Server
- Maintain 30 years of claims information and update the one claim system, so EDW has information about claims

Scope of Services

- Assigning the Business data to appropriate profit center
- Maintain Claim data in Centralized EDW
- Identify the KPI's like Profit/Loss, Total Claims etc.

Solution Highlights

- Futran Solutions developed a solution to reduce the load on one claim application and maintain updated information in EDW
- Futran Solutions developed an interface for users to view KPI's, Claims information and create service tickets against a claim
- The application supports their Claims requests and resource allocation center by Profit Center