



RESULTS

- Reduce Maintenance and cost
- Improve Accuracy
- Improve Processing time
- Troubleshoot performance

INDUSTRY: Insurance

COUNTRY: United States

TECHNOLOGY ENVIRONMENT

- UiPath
- VB.Net
- PDF

Automation of Business Process

Client

- Global leader in Insurance services, headquartered in the US.

Business Requirements

- Automate process of handling large volumes of policy requests which were earlier processed manually
- The request for various financial and non-financial process were in scanned PDF documents which would take longer time to process manually
- Made changes to workflow and validation, also identified data types and different systems that were impacted
- Created bots in UiPath to automate the process of processing the policy request

Scope of Services

- Reduce the costs and troubleshoot performance issues
- Automate the repetitive process and eliminated manual errors
- Reduction in manual efforts and Improvement in Processing Time

Solution Highlights

- Futran Solutions developed bots to improve the process by reducing manual intervention and improving processing time
- Futran Solutions implemented high accuracy solution which led to zero error solution and high customer satisfaction